



STATE OF TENNESSEE
DEPARTMENT OF ENVIRONMENT & CONSERVATION

**REQUEST FOR INFORMATION # 32701-0516
AMENDMENT # 2
CUSTOMER RELATIONSHIP MANAGEMENT (CRM),
FISCAL, AND/OR INDUSTRY SPECIFIC PERMIT
MANAGEMENT SYSTEM**

DATE: July 24, 2023

RFI # 32701-0516 IS AMENDED AS FOLLOWS:

1. State responses to questions and comments in the table below amend and clarify this RFI.

Any restatement of RFI text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFI document.

RFI SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
6. Cost	7	If this RFI greenlights a solicitation, what is the estimated timeframe for procurement?	We would presume that second quarter of 2024 would be the estimated procurement timeframe, following an RFP release in early 2024.
6. Cost	7	What is the anticipated contract value?	We are looking for vendors to provide enough information that TDEC could produce a budgetary estimate.
6. Technical	5	Is there a current vendor providing services?	TDEC is wishing to invest in these types of systems to resolve current processing difficulties

2. RFI Amendment Effective Date. The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.